

**EMERGENCY 9-1-1 SERVICE ENABLING ACT (EXCERPT)**  
**Act 32 of 1986**  
**Chapter II**

\*\*\*\*\* 484.1201 THIS SECTION IS REPEALED BY ACT 126 OF 2021 EFFECTIVE DECEMBER 31, 2027  
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**484.1201 Implementation of emergency 9-1-1 service system; conditions; creation by 1 or more counties or cities; access.**

Sec. 201.

- (1) An emergency 9-1-1 service system shall not be implemented in this state except as provided under this act.
- (2) One or more counties may create an emergency 9-1-1 service system under this act.
- (3) With the approval of the county board of commissioners in a county with a population of 1,650,000 or more, 4 or more cities may create an emergency 9-1-1 service district under this act.
- (4) Each service supplier in this state is required to provide each of its service users access to the 9-1-1 system. Each service supplier shall provide the committee with contact information to allow for notifications as required under section 714.

**History:** 1986, Act 32, Imd. Eff. Mar. 17, 1986 ;-- Am. 1994, Act 29, Imd. Eff. Mar. 2, 1994 ;-- Am. 1999, Act 78, Imd. Eff. June 28, 1999 ;-- Am. 2007, Act 164, Imd. Eff. Dec. 21, 2007 ;-- Am. 2018, Act 51, Imd. Eff. Mar. 6, 2018

**Popular Name:** 9-1-1

**484.1201a, 484.1201b Repealed. 2007, Act 165, Imd. Eff. Dec. 21, 2007.**

**Compiler's Notes:** The repealed sections pertained to universal emergency number service systems created by counties or cities.

**Popular Name:** 9-1-1

\*\*\*\*\* 484.1202 THIS SECTION IS REPEALED BY ACT 126 OF 2021 EFFECTIVE DECEMBER 31, 2027  
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**484.1202 Technical modifications to existing system; cost.**

Sec. 202.

A public agency which is excluded from a 9-1-1 service district in a 9-1-1 system implemented under this act, but which is operating an existing emergency 9-1-1 service at the time the 9-1-1 system is implemented, shall permit any technical modifications to its existing system which are necessary for compatibility with the 9-1-1 system. Any cost of the service supplier associated with such modifications shall be collected from service users in the 9-1-1 service district.

**History:** 1986, Act 32, Imd. Eff. Mar. 17, 1986 ;-- Am. 2007, Act 164, Imd. Eff. Dec. 21, 2007

**Popular Name:** 9-1-1

\*\*\*\*\* 484.1203 THIS SECTION IS REPEALED BY ACT 126 OF 2021 EFFECTIVE DECEMBER 31, 2027  
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**484.1203 Primary emergency 9-1-1 number; secondary backup number; number for nonemergency contacts.**

Sec. 203.

The digits 9-1-1 shall be the primary emergency 9-1-1 number within every 9-1-1 system established pursuant to this act. A public safety agency whose services are available through a 9-1-1 system implemented under this act may maintain a separate secondary backup number for emergencies, and shall maintain a separate number for nonemergency contacts.

**History:** 1986, Act 32, Imd. Eff. Mar. 17, 1986 ;-- Am. 2007, Act 164, Imd. Eff. Dec. 21, 2007

**Popular Name:** 9-1-1

\*\*\*\*\* 484.1204 THIS SECTION IS REPEALED BY ACT 126 OF 2021 EFFECTIVE DECEMBER 31, 2027  
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**484.1204 System designs.**

Sec. 204.

(1) A 9-1-1 system implemented pursuant to this act shall be designed to meet the individual circumstances of each county and the public agencies participating in the 9-1-1 system, and shall be within the service limitations of service suppliers providing the 9-1-1 service in the 9-1-1 system. System designs shall include provision for expansion of the system to include capabilities not required in initial implementation, including the addition of PSAPs and secondary PSAPs.

(2) Every 9-1-1 system shall be designed so that a 9-1-1 call is processed by means of either the direct dispatch method, the relay method, or the transfer method. At least 2 of the specified methods shall be available for use by the PSAP receiving the call. The PSAP may handle nonemergency calls by referring the caller to another number.

**History:** 1986, Act 32, Imd. Eff. Mar. 17, 1986

**Popular Name:** 9-1-1

\*\*\*\*\* 484.1205 THIS SECTION IS REPEALED BY ACT 126 OF 2021 EFFECTIVE DECEMBER 31, 2027  
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**484.1205 Capabilities and requirements of 9-1-1 system.**

Sec. 205.

(1) A 9-1-1 system established under this act must be capable of transmitting requests for law enforcement, fire fighting, and emergency medical and ambulance services to 1 or more public safety agencies which provide the requested service to the place where the call originates.

(2) A 9-1-1 system must process all 9-1-1 calls originating from telephones within an exchange any part of which is within the emergency 9-1-1 district served by the system. This requirement does not apply to any part of an exchange not located within the county or counties that established the 9-1-1 system if that part has been included in an implemented 9-1-1 system for the county within which that part is located.

(3) A 9-1-1 system must be capable of processing all 9-1-1 requests for service originating from devices connected to a communications service located within the emergency 9-1-1 district. A 9-1-1 request for service that is received, but is not from a location within the service district, must be processed to the extent technically feasible, via transfer or relay method, to the appropriate PSAP.

(4) A 9-1-1 system may provide for transmittal of requests for other emergency services, such as poison control,

suicide prevention, and civil defense. Conferencing capability with counseling, aid to persons with disabilities, and other services as considered necessary for emergency response determination may be provided by the 9-1-1 system.

**History:** 1986, Act 32, Imd. Eff. Mar. 17, 1986 ;-- Am. 1994, Act 29, Imd. Eff. Mar. 2, 1994 ;-- Am. 1998, Act 23, Imd. Eff. Mar. 12, 1998 ;-- Am. 2007, Act 164, Imd. Eff. Dec. 21, 2007 ;-- Am. 2021, Act 126, Imd. Eff. Dec. 17, 2021

**Popular Name:** 9-1-1

\*\*\*\*\* 484.1206 THIS SECTION IS REPEALED BY ACT 126 OF 2021 EFFECTIVE DECEMBER 31, 2027  
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#### **484.1206 PSAP transmissions.**

Sec. 206.

A PSAP may transmit emergency response requests to private safety entities under a 9-1-1 system.

**History:** 1986, Act 32, Imd. Eff. Mar. 17, 1986

**Popular Name:** 9-1-1

\*\*\*\*\* 484.1207 THIS SECTION IS REPEALED BY ACT 126 OF 2021 EFFECTIVE DECEMBER 31, 2027  
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#### **484.1207 Automatic alerting devices prohibited.**

Sec. 207.

The installation of automatic intrusion alarms and other automatic alerting devices which cause the number 9-1-1 to be dialed shall be prohibited in a 9-1-1 system.

**History:** 1986, Act 32, Imd. Eff. Mar. 17, 1986

**Popular Name:** 9-1-1