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## HOUSE FISCAL AGENCY

124 N. Capitol Avenue  
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HB4632 AS PASSED BY THE SENATE

Sponsor: Rep. Irma Clark

Committee: ENERGY AND TECHNOLOGY

Analyst(s): Schneider, Bob

Completed: 1/22/02

### State Fiscal Impact

Cost: Indeterminate/Increase  
Revenues: None

### Local Fiscal Impact

Cost: None  
Revenues: Indeterminate/Increase

The bill amends the Consumer Protection Act by adding the following to the current list of "unfair, unconscionable, or deceptive methods, acts, or practices": a) violations of 1971 PA 227 in connection with a home solicitation sale, telephone solicitation sale, or telephone solicitation; and b) for non-consumers, failing to use equipment that allows the display of the caller's telephone number for a consumer with caller ID capabilities. The bill also requires the Attorney General to submit quarterly to regional better business bureaus a list of complaints made by consumers to the Attorney General regarding violations connected with telephone solicitation sales.

The bill could increase local civil fine revenue to the extent that persistent violations of these new provisions occur. The Consumer Protection Act allows for fines of up to \$25,000 for persistent and knowing violations and fines of up to \$5,000 for violations of court-imposed injunctions against certain activities.

The bill could impose modest new reporting costs on the Department of Attorney General related to maintaining and reporting complaint information to better business bureaus.